

**APPLICATION:** Unique leadership & management skills for medical and non-medical administrators

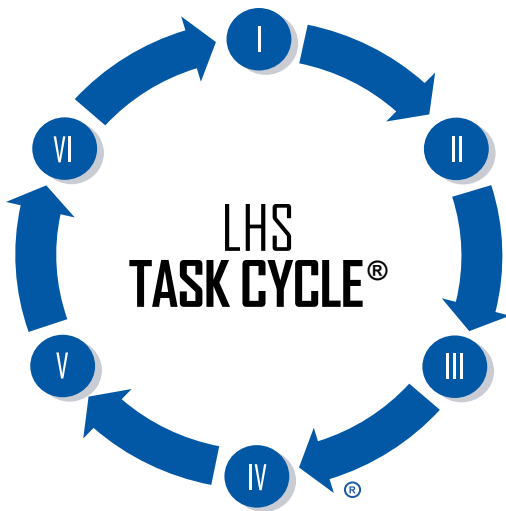
**AUDIENCE:** Vice presidents, directors, senior administrators, and middle administrators

**RESPONDENTS:** Self, manager, peers, and direct reports

**QUESTIONS:** 76 questions, 3 open-ended

The Leadership in Health Services (LHS) survey provides the health services executive with feedback about his or her management and leadership skills. Developed in partnership with healthcare professionals, this instrument focuses on the management skills necessary for achieving operating goals. It also measures leadership skills needed to lead the organization in competing successfully in the changing healthcare environment.

## THE LHS TASK CYCLE®



The Task Cycle is a validated organizing tool that can help leaders know where to focus their development. It is presented as a logical sequence of events, with each phase contributing to achieving the final goal. A leader's performance across the Task Cycle phases is predictive of how others perceive their impact on the organization.

*The Task Cycle image and name are registered trademarks of the Clark Wilson Group.*

For more information, please visit our

»» [Online Survey Brochure](#)

[www.boothco.com/brochure](http://www.boothco.com/brochure)

### I. ENTREPRENEURIAL VISION

Developing a vision and a plan for change, establishing goals, taking informed risks, and exhibiting enthusiasm for the business.

### II. PLANNING FOR THE FUTURE

Understanding the healthcare environment, demonstrating sound financial judgment, utilizing specialized knowledge and expertise, and communicating clearly.

### III. MAXIMIZING HUMAN RESOURCES

Promoting cross team collaboration, empowering employees, building a team environment, coaching for performance, and managing conflict.

### IV. FEEDBACK

Appreciating others' points of view and managing conflict.

### V. DRIVING TOWARDS RESULTS

Setting performance standards, being persuasive, and appropriately utilizing authority to get results.

### VI. RECOGNITION

Recognizing and acknowledging the contributions of others.

### IMPACT

Trustworthiness/Integrity, Tension Level, and Overall Effectiveness are leveraged through the mastery of Task Cycle phases.